

DPC KIDNEY CHAT GUIDELINES

PARTICIPANTS

- We choose whether to listen only or participate in the discussion.
- We respect each other's journey and experiences.
- We listen without interruption to others.
- We share our experience and wait if someone starts talking before us.
- **We do not** talk over someone else.
- **We do not** criticize other participants.
- **We do not** gripe or complain about specific staff or facilities.

FACILITATORS

- We start off and end each meeting on time.
- We keep the discussion flowing.
- We create a positive environment for participation.
- We keep people from talking over each other. We keep the meeting from becoming a gripe and complaint session.

DPC EDUCATION CENTER

- You can receive reminders of the meetings if you sign up.
- You can send us suggestions for future meetings.
- You can share feedback about your experience being on the support group.

Contact us at: info@DPCEdCenter.org or call (855) 291-3725

