DPC KIDNEY CHAT GUIDELINES

PARTICIPANTS

• We choose whether to listen only or participate in the discussion.
• We respect each other’s journey and experiences.
• We listen without interruption to others.
• We share our experience and wait if someone starts talking before us.
• We do not talk over someone else.
• We do not criticize other participants.
• We do not gripe or complain about specific staff or facilities.

FACILITATORS

• We start off and end each meeting on time.
• We keep the discussion flowing.
• We create a positive environment for participation.
• We keep people from talking over each other. We keep the meeting from becoming a gripe and complaint session.

DPC EDUCATION CENTER

• You can receive reminders of the meetings if you sign up.
• You can send us suggestions for future meetings.
• You can share feedback about your experience being on the support group.

Contact us at: info@DPCEdCenter.org or call (855) 291-3725